

From: **Matthew Cobb** <Matthew.Cobb@woking.gov.uk>

Date: Mon, Aug 21, 2023

Subject: Important information about the surrendered licence for Londis/Premier Shop on Wych Hill

To: subamilan@gmail.com <subamilan@gmail.com>

Cc: Sumner, Lesley 17277 <Lesley.Sumner1@surrey.police.uk>, Derrick Laing <Derrick.Laing@woking.gov.uk>

Good morning Mrs Sutharsine Perayeravan

I have been advised that you are the new manager/owner of "Londis" (aka 'Premier') located at Aberdeen House, Wych Hill, Woking, GU22 0EU

The licence holder – Mr P [REDACTED] L [REDACTED] – has surrendered the licence with effect from the 28th of July 2023. This means that there is no alcohol licence in place and as such you cannot legally sell alcohol from this site.

If there is alcohol on site you must remove it immediately as having alcohol on display potentially for sale is an offence in itself, which can result, on prosecution, in a fine in excess of £20,000, a jail sentence not exceeding six months – or both.

Please can you reply to this email to confirm that there is no alcohol on site.

Note that I have cc'd in Surrey Police Licensing Officers. Either ourselves or Surrey Police may be visiting the premises in the near future to ensure that the licensing laws are being complied with. If alcohol is discovered on display or for sale it may result in prosecution.

If you have any questions please don't hesitate to contact us.

Kind regards

Matthew Cobb | Senior Licensing Officer | Environmental Health

From: ARKA LICENSING <contact@arkalicensing.co.uk>

Sent: 21 August 2023 12:14

To: Matthew Cobb <Matthew.Cobb@woking.gov.uk>

Cc: Lesley.Sumner1@surrey.police.uk

Subject: Re: Important information about the surrendered licence for Londis/Premier Shop on Wych Hill

Good afternoon,

We are handing this matter putting an application to transfer, vary DPS

Regards

Suresh

07803 903 897

Consultant
Arka Licensing

Tel: (0203) 405 1886
Mob: 07714 495 287
E-mail: contact@arkalicensing.co.uk

From: Matthew Cobb
Sent: 22 August 2023 09:48
To: ARKA LICENSING <contact@arkalicensing.co.uk>
Cc: subamilan@gmail.com; Sumner, Lesley 17277 <Lesley.Sumner1@surrey.police.uk>
Subject: RE: Important information about the surrendered licence for Londis/Premier Shop on Wych Hill

Good morning Suresh

Thank you for your email. As I am sure you are aware, there is a 28 day period following the surrender/lapse of a licence in which it can be transferred (S.50). This is just within the 28 day timeframe, so the application has been received and is in progress.

Under Section 50(5) of the Licensing Act 2003, the premises licence is reinstated from the time the application is received by the relevant licensing authority – which would be the 21st. This means that the premises may resume licensable activities with effect from the 21st and may continue on the assumption that the application is not rejected or withdrawn.

Are you able to advise or confirm if the premises continued licensable activities whilst there was no licence in place between the date of surrender (28th of July 2023) and the date the transfer application took place (21st of August 2023) ?

Kind regards

Matthew Cobb | Senior Licensing Officer | Environmental Health

From: Matthew Cobb
Sent: 24 August 2023 12:20
To: ARKA LICENSING <contact@arkalicensing.co.uk>
Subject: RE: Important information about the surrendered licence for Londis/Premier Shop on Wych Hill

We are still awaiting an answer to our email of the 22nd of August.

Are you able to advise or confirm if the premises continued licensable activities whilst there was no licence in place between the date of surrender (28th of July 2023) and the date the transfer application took place (21st of August 2023) ?

Kind regards

Matthew Cobb | Senior Licensing Officer | Environmental Health

From: ARKA LICENSING <contact@arkalicensing.co.uk>

Sent: 24 August 2023 14:03

To: Matthew Cobb <Matthew.Cobb@woking.gov.uk>

Subject: Re: Important information about the surrendered licence for Londis/Premier Shop on Wych Hill

Good afternoon Matthew,

Applicant said they were not selling alcohol until the licence become effective in applicant name. It became effective again from 21st August. All staff were instructed not to sell.

Regards
Suresh

From: Matthew Cobb

Sent: 24 August 2023 14:15

To: ARKA LICENSING <contact@arkalicensing.co.uk>

Cc: subamilan@gmail.com; Sumner, Lesley 17277 <Lesley.Sumner1@surrey.police.uk>

Subject: RE: Important information about the surrendered licence for Londis/Premier Shop on Wych Hill

Good afternoon Suresh,

That is interesting that the applicant (Mrs Sutharsine Perayeravan) has stated they are not selling alcohol until the 21st of August.

Perhaps you or Mrs Perayeravana can explain how or why the premises failed a test purchased by Surrey Police on the 17th of August 2023. This suggests that not only did they sell alcohol at a time when there was no licence in place, but have sold alcohol to a child – and lied to you/us about this sale of alcohol.

This is not getting off to a good start for someone who is expected to be a responsible alcohol retailer, nor does it give us much faith in the operating of the business, and bearing in mind that this transfer is still in consultation (with Surrey Police, who are CC'd into this email) its not exactly brilliant behaviour to break the law and lie about it.

Regards

Matthew Cobb | Senior Licensing Officer | Environmental Health

From: Subasiny Pathmilan <subamilan@gmail.com>

Sent: 24 August 2023 14:51

To: Matthew Cobb <Matthew.Cobb@woking.gov.uk>

Cc: ARKA LICENSING <contact@arkalicensing.co.uk>; Sumner, Lesley 17277 <Lesley.Sumner1@surrey.police.uk>

Subject: Re: Important information about the surrendered licence for Londis/Premier Shop on Wych Hill

Good afternoon Matthew,

Thank you for your response,

Staff sold alcohol on that day were suddenly wasn't feeling well,fell a sleep and made a mistake.We apologise to you,please.

We are putting everything in place to make sure it doesn't happen again.We bought this business newly as a family income, to support our family , only two months, We very much worried now, bad things happen.

Please forgive us this time,we are now taking all steps to ensure we promote the license objectives.

Please give us the opportunity to demonstrate from now on that we adhere to the law.

Regards

Sutharsine

From: Matthew Cobb

Sent: 24 August 2023 16:07

To: Subasiny Pathmilan <subamilan@gmail.com>

Cc: ARKA LICENSING <contact@arkalicensing.co.uk>; Sumner, Lesley 17277 <Lesley.Sumner1@surrey.police.uk>

Subject: RE: Important information about the surrendered licence for Londis/Premier Shop on Wych Hill

Good afternoon

1. If you know you sold alcohol on the 17th, why did you tell Suresh at ARKA licensing (who I presume was passing on our question) that you had not sold any alcohol till the 21st?
2. I am not sure I understand how the staff being unwell and falling asleep is relevant to the sale of alcohol to a minor? Please can you provide further information on this and any relevant doctors or medial information if possible.
3. You state in your email you are taking "all steps." Please outline what steps you are taking to promote the licensing objectives and prevent such an offence taking place again?

Kind regards

Matthew Cobb | Senior Licensing Officer | Environmental Health

From: Subasiny Pathmilan <subamilan@gmail.com>

Sent: 25 August 2023 13:06

To: Matthew Cobb <Matthew.Cobb@woking.gov.uk>

Cc: ARKA LICENSING <contact@arkalicensing.co.uk>; Sumner, Lesley 17277

<Lesley.Sumner1@surrey.police.uk>

Subject: Re: Important information about the surrendered licence for Londis/Premier Shop on Wych Hill

Good Afternoon

1. If you know you sold alcohol on the 17th, Why did you not tell Suresh at ARXA licensing (who I presume was passing on our question) that you had not sold any alcohol till the 21st?
We told Mr Suresh that there was Test Purchase Failure/staff made a huge mistake due to he was resting/sleeping. He shouldn't have sold alcohol from 28th to 21st - no license.

2. I am not sure I understand how the staff being unwell and falling asleep is relevant to the sale of alcohol to a minor? Please can you provide further information on this and any relevant doctors or medical information if possible.

Staff told me that he fell asleep, not feeling well, he waken up when a customer came he was serving. Now we told all staff to close the shop/inform me if any one feel not well or need to rest. The store has no customers 1-2 Hours some time more.

3. You state in your email you are taking " all steps." Please outline what steps you are taking to promote the licensing objectives and prevent such an offence taking place again?

To protect the children from Harm:

1. All staff are trained before they start work on challenge 25 policy and other licensing matters
2. Staff are given refresher training every 6 months
3. Challenge 25 scheme implemented and reminder notices are put up
4. Refusal logbook maintained
5. Incident Logbook maintained

I promise I will take every step to promote the licensing objectives. This weekend I will spend extra time reinforcing the procedures. The stores is run down shop, alcohol is very minimal. We hope to improve the business slowly.